

**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ 01<sup>CU</sup>

Date: 30.01.2025

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/43/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Binod Bihari Naik C/o-G.Naik At/Po-Tureiniktimal, Dist- Sambalpur-768227		4132-3506-1337	6372849034																																
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda																																
4	Date of Application	21.01.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>√</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment &amp; apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply &amp; GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection &amp; equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
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8	Date(s) of Hearing	21.01.2025																																			
9	Date of Order	30.1.2025																																			
10	Order in favour of	Complainant	Respondent	Others	√																																
11	Details of Compensation awarded, if any.	NIL																																			

Place of Camp: SDO Office, Kuchinda, TPWODL.

**Appeared**

**For the Complainant-** Binod Bihari Naik  
Represented by Guttu Naik

**For the Respondent -** SDO(Elect.), Kuchinda, TPWODL.



**GRF Case No- BRL/43/2025**

(1) Binod Bihari Naik  
C/o- Guttu Naik  
At/Po-Tureiniktimal,  
Dist- Sambalpur-768227  
Consumer No.- 4132-3506-1337

**COMPLAINANT**

**VRS**

(1) SDO(Elect.), Kuchinda, TPWODL

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

*Accordingly, the case is disposed of.*

**(B.Mahapatra)**

(Co-Opted Member)

*Co-opted Member*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K.Satpathy)**

President

*President*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to: - (1)** Binod Bihari Naik, C/o- Guttu Naik, At/Po-Tureiniktimal, Dist- Sambalpur-768227.

**(2)** Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to .  
serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3K-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission ,At-Plot No.04, Chunokoli, Sailashree Vihar,Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".



09  
Kuchinda  
21-01-2025

## Received

Dt.....

**TPWODL, Burla**

- Name - Binod Bihari Natch

A7/Pb-Tureiniktamal, P.S- Mahulpali, Dist-Sambalpur, Pin-768227

Mob no-6372849034

Consumer no- 4132-3506-1337

- BEY/43/75

SDD, Kuchinda

- of the Licensee, action taken or inaction).
- ලේඛන වහාම කළ යුතු පියවර, නම් ඉන්සායන් විසාලි කිරීම, ප්‍රාන්-  
 ථුමෙයන්සියාලි, Complaint No-4132-3506-1337, හොඳ විද්‍යාත්මක පරිදි  
 කළ යුතුය. සෑම විද්‍යාත්මක පරිදිම කළ යුතුය. ආර්ථික ක්‍රියා ආර්ථික  
 නම් ඉන්සායන් වහාම, සෑම ආර්ථික පරිදිම කළ යුතුය. ආර්ථික  
 පරිදිම කළ යුතුය.

मागलाय वीरुव  
-Guthrie May

- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

\* Please add additional sheets if necessary

Gratifier New York

Signature of the Applicant

S/o:- Binod Bihari Nayak

There. is no supply though the  
meter installed. The supply was first  
connected to premises after 3/4 yrs of installation  
of meter. They need rentm.

Observation:—

Similar Case as previous one..

Maybe taken up in CTP.

Chhapra  
21.1.25